

Venue Accessibility Info



General Venue Information

Contact Information

New Guernica

Address: 64 Smith Street, Collingwood, Victoria 3066

Email: hmu@newguernica.com.au

Phone: (03) 9650 4494

Mobile: 0473 061 695

Trading / Standard Opening Hours

Thursdays: 2100 – 0400 (9pm–4am)

Fridays: 2100 – 0400 (9pm–4am)

Saturdays: 2100 – 0400 (9pm–4am)

Also open for select Sundays, and Public Holiday Eve events.

Please check our Website or Facebook for up to date event listings.

Website: www.newguernica.com

Facebook: www.facebook.com/newguernica

Instagram: www.instagram.com/newguernica



Directions To Venue

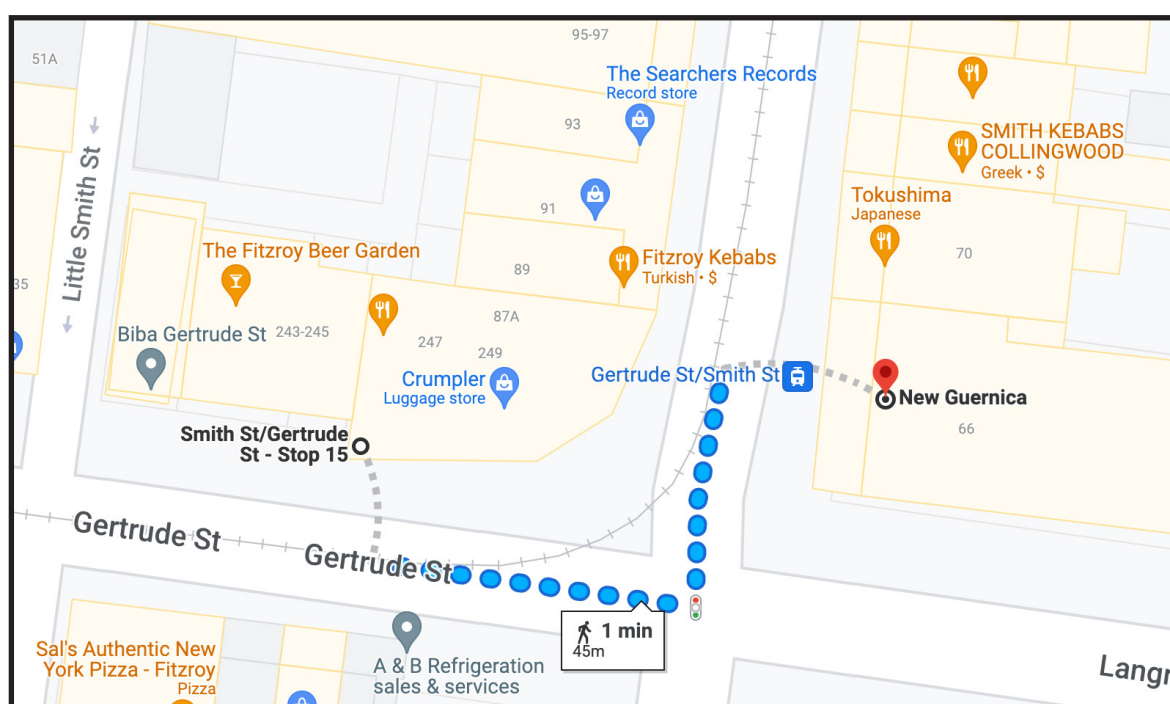
New Guernica is located at 64 Smith Street, Collingwood – on the corner of Smith Street & Langridge Street. Wheelchair accessibility entry via main entry on Smith Street.

Via Public Transport

Closest tram stop is Smith Street/Gertrude Street – Stop 15, on the 86 Tram Route.

Via Car / Uber / Taxi

Onstreet parking available on Smith Street, Langridge Street and neighbouring streets. Uber & Taxi can drop you off at the front door, or around the corner on Langridge Street



Venue Access

Accessibility Entrance

64 Smith Street, Collingwood, Victoria 3066

Wheelchair Accesibility

Entrance off Smith Street has a slight incline from street level. Wheelchair Lift gains access to first floor after ticketing area. Security stationed at door will be assist with lift operation.



View of front door from Smith Street.
Door open on event nights.



Wheelchair lift before access to First Floor.
Max Load: 385 kgs



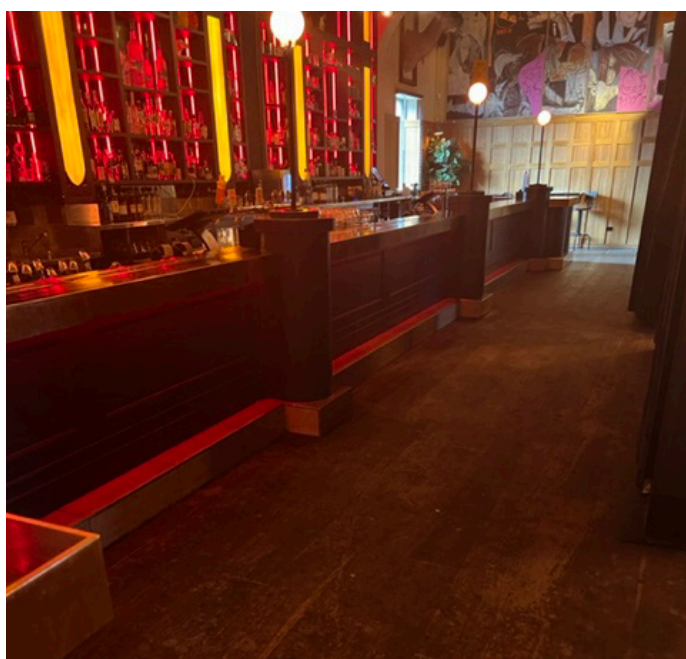
Access In Venue

Upon exiting the lift, Level 1 is accessible. This includes Wheelchair Accessible Toilets and Seating Booths.

There is no wheelchair accessibility to Level 2.



View of entry, after Wheelchair Lift.



View after entry hall, facing left towards bar.



View after entry hall, facing right towards dancefloor
(Seating booths pictured to immediate right)



Toilet Access

Accessible & Gender neutral toilet available at Level 1 near the Wheelchair Lift.



View of Accessible & Gender Neutral toilet door



Close up of inclusivity signage on toilet.



Frequently Asked Questions

Inclusivity / Diversity:

New Guernica prides itself on being a Safe and Inclusive venue through our staff, DJ's, Security Team and events. We have a Zero Tolerance policy on antisocial behaviour.

Accessible Parking:

Please see City Of Yarra website for more info.

<https://www.yarracity.vic.gov.au/services/parking/parking-permits/disabled-parking-permits>

Chill Out / Smokers Area / Cloak Room:

The smokers area can be found to the right of the front door. The area is Wheelchair accessible. We do not have a designated chill out area. The Cloak Room can be found to the left of the ticketing area.

Interpreters:

New Guernica does not have the infrastructure to provide Auslan Interpreters for our events.

Companion Tickets:

New Guernica provides compensation to companion card holders, when accompanied by their carer

Seating Arrangements:

Most events held at New Guernica are of standing / dancing nature, however there are a few booths for seating.

Entry for Aboriginal and Torres Strait Islander People:

We invite Aboriginal & Torres Strait Islander people in our community to any event. There are an allocated amount of tickets for each event so please email hmu@newguernica.com.au for enquiries.

Lighting:

All our events use strobe and/or flashing lighting. If you need further clarification regarding lighting for specific events please contact us at hmu@newguernica.com.au



Diversity Policy

PRO DIVERSITY STATEMENT

Famous Four Pty Ltd ('the company') actively manages and encourages diversity across its businesses.

DIVERSITY MEANING

The company acknowledges that patrons and staff are diverse, and respects and values their diversity. Diversity refers to the visible and invisible differences that exist between people such as race, culture, ethnicity, sex, sexual orientation, gender identity, and intersex status. Diversity also refers to the differences in educational background, life and working experiences, socio-economic background, and geographical location.

DIVERSITY BENEFITS

In a social setting, diversity provides unique perspectives and stories. In a work setting, diversity provides unique knowledge, experience, and characteristics.

PROMOTION OF DIVERSITY

The company promotes diversity by encouraging mutual learning, mutual respect and appreciation of differences in its workplace, public advertising, and businesses. Respect refers to treating people fairly, respectfully, and courteously, and ensuring their freedom from racial vilification, discrimination, sexual harassment, and bullying.

The company actively fosters diverse work and social environments by employing staff from diverse backgrounds and welcoming patrons from diverse backgrounds.

DIVERSITY ISSUE

If you have experienced a diversity issue in contravention of our diversity policy, please e-mail your complaint to hmu@newguernica.com.au and we will investigate and resolve the complaint.



Patron Code of Conduct / Conditions of Entry

New Guernica is committed to providing a safe and social environment, and patrons are expected to adhere to the following code of conduct.

1. **No aggressive or anti-social behaviour**

Aggressive conduct is any anti-social behavior. Aggressive conduct refers to verbal abuse, physical abuse, and property damage. Examples of verbal abuse includes using obscene language to staff, physical abuse includes punching a patron, and property damage includes damaging the toilet urinals or defacing with graffiti. New Guernica is a safe space.

2. **No sexual harassment**

Sexual harassment is any sexual behavior that is unwelcome by another. Sexual harassment includes sexist comments, leering, and taking/displaying/publishing sexual images. Discrimination is any unfavourable treatment of another based on a personal characteristic. Discriminatory conduct includes insults, mocking, or fighting based on a person's race, disability, sexuality or other personal characteristic. New Guernica has a zero tolerance policy on sexual harassment and discrimination.

3. **No intoxication**

Intoxication is the condition of being mentally and physically impaired by alcohol or drugs. Signs of intoxication include noticeable changes to a person's speech, balance, or coordination and there are reasonable grounds for believing that this was caused by alcohol or drugs. New Guernica serves alcohol responsibly and does not condone the use of drugs.

4. **No public disturbance**

Public disturbance is any conduct that disturbs the peace, comfort, or rest of a member of the public. Public disturbance refers to any noise such as loud street conversations whilst smoking in groups outside the venue, obstruction such as blocking pedestrian pathways or roads, or vulgar signs such as making a rude hand gesture to a passerby. New Guernica, respects its neighbours.

A breach of the code of conduct may result in you being refused entry, evicted, or banned from New Guernica and charged with a criminal offence. You also agree to pay compensation to New Guernica for property damage or theft.



